

# ***Peterson Alignment Tools Company***

## **P r o d u c t   R e t u r n   P o l i c y**

### **1. Products will be accepted for return only if:**

- (a) they are returned within 60 days from the invoice date.
- (b) they are returned in saleable condition as determined by Peterson Alignment Tools Co.
- (c) they are returned freight prepaid.

### **2. Returns will be accepted with prior approval only: an RMA (Return Merchandise Authorization) must be assigned by Peterson Alignment Tools Co.; and:**

- (a) within 30 days of invoice date, credit or refunds will be issued.
- (b) within 31-60 days of invoice date, only CREDITS to the customer's account will be issued.
- (c) No returns will be accepted after 60 days of invoice date.

### **3. All returns for laser-based alignment kits are subject to a 25% restocking fee. Dial-based alignment kit returns are subject to a 15% restocking fee.**

### **4. Special orders, discontinued products, and bulk orders are not returnable.**

## **P r o d u c t   W a r r a n t y**

Peterson Alignment Tools Company guarantees its #20RA and #30RA shaft alignment kits to be free from mechanical defects for the lifetime of the product, excluding dial indicators, which are warranted by the manufacturer (Chicago Dial Indicator) for one (1) full year from date of purchase. Defective products may be returned for refund or replacement at Peterson Alignment Tools Company's discretion.

The LS-5 Shaft Hog Laser Alignment System and the LP-1 Laser Belt Transmission Alignment Tool are each warranted for one (1) year from ship date.

All other products are covered by their respective manufacturer's warranties.